



# Helping People with ALS Navigate the Complexity of Insurance and Benefits

The ALS Association, in partnership with the Patient Advocate Foundation (PAF), offers The ALS Insurance and Benefits Resource Line.

For assistance, individuals can reach out in two convenient ways. Call us at **1-844-244-1306** or complete a Request for Help form at <https://als.pafcareline.org>.



**CALL US FOR EXPERT GUIDANCE**

**We are here to assist you in navigating your health insurance, disability, and financial hardships associated with your ALS diagnosis. Take advantage of our FREE help -- we're here to support you every step of the way!**



## Health Insurance Navigation:

- ✓ Determine health insurance options and help with applications and enrollments.
- ✓ Assist with understand insurance benefits and potential out-of-pocket costs.
- ✓ Receive help with insurance denials and appeals.
- ✓ Identify, correct errors, and verify if insurance made payments on medical bills.



## Disability Navigation:

- ✓ Determine if you qualify for disability benefits and get help with applications.
- ✓ Receive help with appeals if your disability claim is denied.



## Support for Financial Hardships:

- ✓ Explore external resources to reduce medical costs and everyday expenses, helping with the application paperwork.
- ✓ Find solutions with creditors for managing medical debt, such as extending payment deadlines, arranging plans, securing discounts, or accessing charity care.



*Eligibility: Our program supports individuals with an ALS diagnosis, provided their support needs align with PAF's case management eligible services. To be eligible, individuals must be U.S. residents or reside in U.S. territories while receiving treatment in the U.S.*